

Employment Satisfaction Questionnaire

Name _____

On behalf of the Alberta Council of Maintenance Turnaround Industry Stakeholders (ACTIMS) we would like to extend our thanks and appreciation to you for electing to work on our stakeholder turnaround/shutdowns. We understand that there may be additional challenges regarding working as a Temporary Foreign Worker (TFW) and would like to receive your feedback and suggestions regarding your recent experience.

The purpose of this survey is to utilize your feedback to try to improve any future turnaround/shutdown employment experiences. All information will be kept completely confidential. ACTIMS may contact you for further information.

Q1. How did you find out about the turnaround/shutdown employment opportunities in Alberta, Canada? (please check one)

- 1. Labour Provider
- 2. Contractor
- 3. ACTIMS Website
- 4. Word of mouth
- 5. Other _____

Q2. Did you feel that there was sufficient information provided to you, before leaving home, to provide for ease of entry into Canada?

- 1. Yes, very much
- 2. Somewhat, it depends
- 3. Not at all

Suggestion(s) for improvement: _____

Q3. If you were driving from the USA, do you feel the transportation allowance you received was adequate?

- 1. Yes, was satisfactory
- 2. Not that much
- 3. Below my satisfaction
- 4. N/A

Suggestion(s) for improvement: _____

Q4. How was your experience with transportation during the onboarding process?

- 1. Yes, was satisfactory
- 2. Not that much
- 3. Below my satisfaction

Suggestion(s) for improvement: _____

Q5. Do you think the accommodation/housing you received, whilst working, was adequate?

- 1. Yes, was satisfactory
- 2. Not that much
- 3. Below my satisfaction

Suggestion(s) for improvement: _____

Q6. Was your employment satisfactory from a safety perspective?

- 1. Yes, was satisfactory ()
- 2. Not that much ()
- 3. Below my satisfaction ()

Suggestion(s) for improvement: _____

Q7. Were you met by a Diversified Transportation Representative upon your arrival in Alberta, Canada?

- 1. Yes ()
- 2. No ()

Suggestion(s) for improvement: _____

Q8. Did you find the assistance provided to you by Diversified Transportation satisfactory as it relates to obtaining your Social Insurance Number (SIN), establishing a bank account, etc.?

- 1. Yes ()
- 2. No ()
- 3. N/A ()

Suggestions for improvement _____

Q9. Would you recommend other tradespeople travel to Alberta, Canada for future turnarounds/shutdowns?

- 1. Yes, very much ()
- 2. Somewhat, it depends ()
- 3. Not at all ()

Q10. How will you rate your overall employment experience out of 10? (0 being not satisfied at all, 10 being very satisfied)

- 1. 0-5 ()
- 2. 5-8 ()
- 3. 8-10 ()

Please provide any suggestions that you feel would improve the overall employment experience—we welcome your suggestions:
